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FOR IMMEDIATE RELEASE

## **OAA releases Maritime Crew Resource Management Version 12 learning materials**



Oxford Aviation Academy ( OAA ) is delighted to announce the release of version 12 of its Maritime Crew Resource Management ( MCRM ) learning materials. The update is available under licence and consists of a 17 module interactive computer based training (CBT) program with support materials for instructors and students.

OAA has been at the forefront of Human Factor training for the maritime industry since the development of the original BRM course by SAS Flight Academy (an OAA acquired company) and partners. BRM has since been further developed into MCRM encompassing training for the Bridge and Engine room. MCRM motivates the Bridge and Engine room team to adapt to good resource management practices during every day operations. This includes understanding the importance of good leadership and communication and the use of common terminology. Independent behavioural analysis has proven that the training program delivers significant improvements in crew attitude and behaviour to safety. OAA is currently in discussions with a number of organisations worldwide to gain accreditation for the leadership and communication content of its MCRM course required by STCW from January 2012.

Version 12 is a significant update and contains increased engine room video content to balance that of the bridge. The additional changes include:

- Revised focus on barriers to decision making
- Renewed cultural awareness
- Focus on communication and development of the shared mental model
- Focus on the need for challenge and response. How to respond and methods for challenging
- More focus on team and team work
- More focus on lessons learned in debriefing
- New decision making orientation. How we make decisions and how to improve decision quality

**ENDS**

### **About Oxford Aviation Academy (OAA)**

OAA is the world's largest independent provider of aviation training and resourcing services. With offices and training centres located in Copenhagen, Hong Kong, London (Gatwick), London (Heathrow), Manchester, Melbourne, Oslo, Oxford, Phoenix, Shannon, Stockholm, Dublin, Tokyo and Beijing, OAA serves over 400 customers worldwide. OAA is owned by STAR Capital Partners and the GE Corporation.

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